

# **RIVERWALK at RAHWAY CONDOMINIUM ASSOCIATION RAHWAY, NEW JERSEY**

**Managing Agent**  
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## **24-HOUR EMERGENCY SERVICE PROGRAM**

The Management Office is open Monday through Friday, 9:00 a.m. to 5:00 p.m. to handle all community association business.

After regular business hours, (evenings, weekends, and holidays) calls are automatically transferred to a computerized Answering System. The number to dial, 24 hours per day, is (732) 364-5900. Please listen to the entire message and follow the prompts to the emergency line. PLEASE DO NOT BLOCK CALLS TO YOUR TELEPHONE NUMBER. THE ON CALL MANAGER WILL BE RETURNING YOUR CALL FROM A PRIVATE LINE. Your call will be returned within one (1) hour.

When calling the Management Emergency Answering Service, please help us help you by doing the following:

- Identify your community
- State your name, address and telephone number
- State the nature of the emergency
- Specify if the manager on call must contact you directly
- Do NOT block private numbers from your phone, for a call back.

All emergency calls are responded to within 1 hour. Final repairs, however, are scheduled when practical (i.e., roof leaks cannot be repaired during a storm).

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### **Definition of an Emergency**

**An emergency is a situation  
Involving imminent danger to property or individuals  
and which requires immediate attention.**